



Terms of Sale

POLICY FOR FILLING ORDERS

Normal lead time on orders or order changes is 48 hours to help us serve you better. Orders placed after 3:00 pm will be considered as received the next business day.

Orders for long lead-time finished plants must be placed in advance for production purposes in order may qualify for early order discount.

Orders and changes are subject to plant availability.

We reserve the right to limit quantities and will not be held responsible for out-of-stock items.

CANCELLATIONS

No Company can afford to produce product in advance and then receive order cancellation. Keepsake Plants must plan production well in advance. We will identify when production is planted for order, under contract grow or is for speculation inventory. Keepsake's policy is to limit production of speculation inventory. Cancellations after order will be charged 50% restocking; No cancellations will be accepted after a final release purchase order is received. All contract grow orders will be billed at 100%.

TRANSPORATION

Prices are quoted F.O.B. destination, unless quoted for pick-up. Prices are set seasonally and are subject to change without notice.

Minimum order for delivery is \$500. There will be an additional charge for delivery of orders less than \$500.

CREDIT TERMS

Please pay from invoice. Payment is due on or before the 30th day after invoice date for approved accounts only. A finance charge of 1.5 percent (18% Annual Percentage Rate) of the amount due for each shipment will be added to statements for payment received after the 30th day from invoice date.

A signed tax form and number are necessary for sales tax exemption. See credit application for the form.

ORDER ACKNOWLEDGEMENT

Orders submitted via email or phone will receive order confirmation with 48 hours. You will have 48 hours to accept or modify the terms on the acknowledgement.